2017 Middle Atlantic Regional Council of NAHRO
Conference and Exhibition Program

August 17-18
Washington, DC
Renaissance Washington DC Downtown Hotel
999 Ninth Street, NW

One Hope, One Mission, One Voice:
Strategies for Change

E: marc@nahro.org
W: marcnahro.org
P: 202-580-7211

Use hashtag #OneHope
HOC Welcomes the South African Delegation!
On behalf of the communities to whom we are both in service, we look forward to the opportunity for shared learning, a truly collaborative exchange and hope you enjoy your visit.
On behalf of the entire MARC NAHRO Executive Board, it is my pleasure to welcome you to the 2017 Annual Conference and Exhibition.

“One Hope, One Mission, One Voice: Strategies for Change.”

We appreciate the investment you have made to travel to this event, and we want to help you make the most of your time. The conference planning committee strategically worked to develop sessions that would be of particular interest to MARC NAHRO members. Please examine the program content carefully. Think about the experience you want to have at this event and about problems you need to resolve and who you can partner with to find solutions – whether they are presenters, vendors and/or colleagues.

Plenary session speakers will include the following: Ben Carson, Secretary, U.S. Department of Housing and Urban Development (HUD); Carl S. Richie Jr., candidate for national NAHRO president, Sunny Shaw and Ailnick Young, candidates for national NAHRO senior vice president; NAHRO’s new CEO, Adrianne Todman; and Georgi Banna, NAHRO’s Director of Policy and Program Development - all industry trailblazers and leaders! At the closing plenary session, we will introduce the region’s 2017-2019 leadership as well as celebrate the achievements of our region’s national Award of Merit winners, the National NAHRO Merit College Scholarship winner, and the 2018 Housing America “What Home Means to Me” poster contest winners. We will also announce the winners of the 50/50 raffle and an Amazon Echo at the Closing Plenary Session. Please note that you must be in attendance in order to win!

And there is more! Here are just some of the resources and events that we have lined up for you:

- Concurrent session speakers include distinguished industry professionals with in-depth knowledge about a myriad of hot industry topics that will both spark new and innovative takeaway ideas and also help answer questions and discover fresh solutions catered to your specific needs.
- Vendors and industry partners who will showcase an impressive array of products and services and are ready to discuss your challenges and procurement needs. Invite them to help you to develop a strategy to reach your goals.
- Our host agency, the District of Columbia Housing Authority, is offering a study tour that will allow you to see first-hand what can happen when public and private entities work together to build communities where families of all income levels and backgrounds can live, work, and play.
- We’ll be holding a 50/50 raffle to benefit the region’s Gillian, Milan, Moyer and Smith Memorial Scholarship Program, which will fund tuition and/or certification examination fees for NAHRO Professional Development offerings.
- We have a limited number of complimentary passes to a guided tour of the U.S. Capitol and the National Museum of African American History and Culture. Be sure to sign up early and get your tickets and directions, including transportation instructions at conference registration.
- Want to be inspired and uplifted? View a sampling of the posters submitted to the region for the 2018 “What Home Means to Me” poster contest. They will be on display in the conference registration area.

Lastly, please join me in extending a warm welcome to guests from the National Association of Social Housing Organizations, Housing Association of East London, and the Steve Tswete Housing Association in South Africa. Their badges will have teal-colored ribbons.

I hope that you will enjoy this conference, and share your experience with others by using the #onehope hashtag on Twitter. Thank you for joining us here and for supporting MARC NAHRO.

Regards,

Regina S. Mitchell, SPHM, PHM
**Officers**

**President**
Regina S. Mitchell, SPHM, PHM
Housing Authority of the City of York, PA

**Senior Vice President and Vice President - Housing**
John T. Mahon, PHM
Housing Authority of the City of Bayonne, NJ

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District of Columbia Housing Authority, Washington, D.C.

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Lebanon, PA

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City of Long Branch/Asbury Park, Red Bank Housing, NJ

Kelvin Jeremiah
Philadelphia Housing Authority, PA

Stephanie Pastula
Philadelphia Housing Authority, PA

Carlene Phoenix
Housing Authority of the Town of Easton, MD

Dawn Sanders-Garrett
Buffalo Municipal Housing Authority, NY

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Housing Authority of the City of Beverly, NJ

Dale Gravett, SPHM
Housing Authority of Chester County, PA

Walter McNeil, Ph.D.
Housing Authority of the City of Orange, NJ

Cynthia Osborne, SPHM, PHM
Elkton Housing Authority, MD

**Members-at-Large, 2016-2019 Term**

Don Bibb, PHM
Housing Commission of Talbot County, MD

Vernon Lawrence
Pleasantville Housing Authority, NJ

Milton Pratt
The Michaels Development Company
Marlton, NJ

Robin Senss
Housing Authority of Chester County, PA

Kathryn Walter
Housing Authority of the County of Beaver, PA

**Chapter/State Presidents and Staff**

Delaware
Carrie Casey - President
New Castle County Department of Community Services, DE

Paula Sims - Staff
Newark, DE

**Pennsylvania Association of Housing and Redevelopment Agencies (PAHRA)**

Senghor Manns - President
Harrisburg, PA

**Eastern Central Pennsylvania**

Bryan D. Hoffman - President
Lebanon County Housing Authority, PA

**Maryland**

Eric Brown - President
Prince George’s County Dept. of Housing and Community Development, MD

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**Pennsylvania Association of Housing and Redevelopment Agencies (PAHRA)**

Senghor Manns - President
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New Florence, PA
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NAHRO 2017 Biennial Election for President and Senior Vice President

Hear from the Candidates

Carl S. Richie, Jr., NCC, NAHRO Fellow
Chairman
Housing Authority of the City of Austin, TX

Sunny Shaw, PHM, CME
Executive Director
Housing Authority of Pocatello, ID

Ailrick D. Young, PHM
Executive Director
Housing Authority of the City of Laurel, MS

Richie will present remarks at the Opening Plenary Session. Shaw and Young will present remarks at the Closing Plenary Session.

The hybrid election will run from October 2 to October 24. Results will be announced at the National Conference and Exhibition in Pittsburgh, October 27-29.

Carve out time to visit with the candidates at their campaign tables at this conference. Click on the vote button on the homepage of the MARC NAHRO website to read more about the candidates.
NAHRO thanks and acknowledges all the members of the Middle Atlantic Regional Council. We particularly recognize those hardworking members who give unselfishly of their time and talent to help our region and all housing and community development professionals.

NAHRO members are the lifeblood of our organization. Thank you to the members who serve on and represent the Middle Atlantic Regional Council at the national level for their leadership and commitment.

Regina Mitchell
Regional President
York, PA

Raymond Bender   Lebanon, PA
Don Bibb         Easton, MD
Nathan Bovelle   Washington, DC
Dorothy Carty-Daniel Perth Amboy, NJ
Gary Centinaro   Beverly, NJ
Eric Chubenko    Carteret, NJ
John Clarke      New Brunswick, NJ
Tara Clifford    Edgewater, MD
Andrew French    Uniontown, PA
Carol Gilbert    Crownsville, MD
Wilbert Gill     East Orange, NJ
Elizabeth Glenn  Essex, MD
Irma Gorham      Paterson, NJ
Dale Gravett     West Chester, PA
Diane Haislip    Glen Burnie, MD
Margarita Howard Boonton, NJ
Carolyn Jaffe    Easton, MD
Edward Kaczka    Bayonne, NJ
Michael Lacey    Beaver, PA
Vernon Lawrence  Pleasantville, NJ
John Mahon       Bayonne, NJ

Clif Martin    Glen Burnie, MD
Walter McNeil  Orange, NJ
Rufus Mincey   Dover, DE
Cynthia Osborne Elkon, MD
Stephanie Pastula Baltimore, MD
Mary Paumen    Baltimore, MD
Carlene Phoenix Philadelphia, PA
Leigh Poltrock  Coatesville, PA
Laurie Putscher Easton, MD
Carrie Riley   Pittsburgh, PA
Coram Rimes    Washington, DC
Robin Senss    Baltimore, MD
Stacy Spann    Orange, NJ
Kim Taylor     West Chester, PA
Kathryn Walter Kensington, MD
Richard Wankel Trenton, NJ
Marcia Williams Beaver, PA
Cheryl Worthington Oakdale, NY
Michelle Yarbrough Korb Towson, MD
Pittsburgh, PA
Thank You Host Agency, Executive Board Members, Conference Planning Committee and Speakers

Host Agency
MARC NAHR expresses sincere appreciation to the Board of Commissioners and staff of the District of Columbia Housing Authority for their support of this conference and for the investment of time and effort to plan a study tour.

Nathan Bovelle, Interim Executive Director
District of Columbia Housing Authority, Washington, DC

Conference Planning Committee and Executive Board
This conference is the result of members and volunteers who have who spent countless hours planning, organizing and managing the many aspects of putting on a successful event. We extend our gratitude and thanks to members of the Executive Board (see page 4) and the Conference Planning Committee:

Don E. Bibb, PHM
Executive Director, Housing Commission of Talbot County, MD

Dorothy Carty Daniel, NCC
Chair, Housing Authority of the City of Perth Amboy, NJ

Tara Clifford
Edgewater, MD

Elizabeth Glenn
Essex, MD

Diane Haislip, SPHM, CMMO, CMVO, CMP
Deputy CEO, Housing Commission of Anne Arundel County, MD

John T. Mahon
Executive Director, Housing Authority of the City of Bayonne, NJ

Clif Martin, CME, CMPO, SHM, PHM
CEO, Housing Commission of Anne Arundel County, MD

Regina S. Mitchell, SPHM, PHM
Executive Director, Housing Authority of the City of York, PA

Stacy L. Spann
Executive Director, Housing Opportunities Commission of Montgomery County, MD

Speakers
MARC NAHR is indebted to all conference speakers whose generosity in sharing information has been immeasurable.

Housing and Community Development
Don E. Bibb
Nathan Bovelle
Terrance Brady
Dorothy Carty Daniel
Elizabeth Glenn
Irma Gorham
Deborah Goddard
Jan Goslee
Lanita Hillen
Marion Mollegen McFadden
Carl S. Richie, Jr.
Sunny Shaw
Lisa Walker
Alrick D. Young

U.S. Department of Housing and Urban Development
Cynthia Campbell
Secretary Ben Carson

NAHRO
Georgi Banna
John Bohn
Tushar Gurjal
Eric Oberdorfer
Adrianne Todman

Education
Dr. Sandra Edmonds Crewe

Business
Jason Casterline
Ricardo L. Gilmore
Rod Solomon
Nick Sracic

Other
Sandy O’Neill
Captain Herber Hasenpusch
The following organizations have made financial contributions to support our Conference. As you meet representatives from these organizations, please join us in thanking them for their partnership and support!

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Bronze Sponsors

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Exhibitors

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A detailed list of exhibitors can be found on page 22.
MARC NAHRO Salutes 2017 Regional Winners

Inaugural NAHRO Merit College Scholarship

Arianna Hall
Wilmington, DE
Arianna is a sophomore at Washington College and a resident of the Wilmington Housing Authority in Delaware. In 2016, she was valedictorian of her high school class and a Secretary of Education scholar. Arianna volunteers with Best Buddies, a facility that takes care of people with intellectual and developmental disabilities.

2018 What Home Means to Me Poster Contest

Elementary School: Johathan, Bayonne, NJ
Middle School: Jake, Bayonne, NJ
High School: Savannah, Pasadena, MD

National NAHRO Agency Awards of Merit

Allegheny County Housing Authority, Pittsburgh, PA
Housing Authority of Union County, Lewisburg, PA
Philadelphia Housing Authority, PA

Allentown Housing Authority, PA
North Bergen Housing Authority, NJ
Town of Islip Housing Authority, Oakdale, NY

Housing Authority of the City of Erie, PA
Department of Housing & Community Development, Baltimore, MD
Westmoreland County Housing Authority, Greensburg, PA

CARL S. RICHIE, JR. FOR NAHRO PRESIDENT

• Fight for greater funding for public housing and community development programs
• Expand NAHRO’s ability to provide research, education and workable housing policy recommendations
• Strengthen the relationship between NAHRO and leaders in education, job-skills training and health care
• Starting with Housing America, renew and strengthen our strategies to tell success stories of public and affordable housing residents
• Deepen diversity and opportunity within our industry and at all levels of NAHRO

I’m with CARL
NAHRO PRESIDENT

Uniting an industry. Advancing opportunity.

Special Events

NAHRO Professional Development RAD Training
Separate registration fee: $495. On-site registration is subject to space availability. Attendees may join conference attendees for continental breakfast, lunch and tour of the exhibit hall, if scheduling permits.

Seminar Schedule
Day 1: Wednesday, August 16: 8 a.m. - 4:30 p.m.
Franklin Square
Day 2: Thursday, August 17: 8:30 a.m. - 4:30 p.m.
Meeting Room 5
Day 3: Friday, August 18: 8:30 a.m. - noon
Meeting Room 5

NAHRO Certification Exam
Separate registration is required in advance. Fee: $150. There are two opportunities to sit for any NAHRO Certification Examination.

Exam Schedule
Check-in 15 minutes prior to exam.
Wednesday, August 16: 3:30 - 5:30 p.m.
Meeting Room 3
Friday, August 18: 1:30 - 3:30 p.m.
Franklin Square

Tour: National Museum of African American History and Culture (NMAAHC)
NMAAHC tells a 400-year story of African American history and culture as central to America’s history. Twelve galleries take visitors on a journey that is rooted in history, embraces community, and celebrates culture.

Limited number of complimentary tickets. Sign up and receive detailed information at conference registration.

Schedule
Wednesday, August 16: 10 a.m.
Friday, August 18: 2 p.m. and 3 p.m.

Tour: U.S. Capitol
Guided tours of the historic Capitol takes you on a journey through our country’s struggle to establish the world’s first truly representative democracy and introduces you to buildings that houses our Congress. You will see the Crypt, the Rotunda, the National Statuary Hall, and much more.

Limited number of complimentary tickets. Sign up and receive detailed information at conference registration.

General Conference Information

Conference Registration
Hours:
Wednesday: August 16: noon - 7 p.m.
Thursday, August 17: 7:30 a.m. - 4 p.m.
Friday, August 18: 7:30 a.m. - 1 p.m.

Exhibit Hall Events
Thursday: August 17
Continental Breakfast: 7:45 - 8:45 a.m.
Lunch/Exhibit Hall Tour: 12:15 - 2 p.m.
Networking Reception: 3:45 - 5:30 p.m.

Conference Hotel
Renaissance Washington, D.C. Downtown Hotel
999 Ninth Street, Northwest
Washington, DC 20001
202-898-9000

Electronic Devices
Please power off/set to vibrate all electronic devices (cell phones, etc.) during all sessions. The use of these devices will disrupt sessions. If you need to use your cell phone, please step outside the meeting room.

Emergencies and Medical Needs
For fire and medical emergencies, dial “0” from any house phone located in the hotel and be prepared to provide the nature and exact location of the emergency. We respectfully request that you do NOT call 911 directly.
Special Events and General Conference Information

**Lost and Found**
Lost items may be available to claim at the MARC NAHRO Registration counter until the end of each day. After hours, check with hotel security.

**Raffle Tickets**
Please consider purchasing a fundraising 50/50 raffle ticket at conference registration. Proceeds will benefit the region’s Gillian, Milan, Moyer and Smith Memorial Scholarship Program, which will fund tuition and/or certification examination fees for NAHRO Professional Development offerings. You must be in attendance at the Closing Plenary Session in order to win and claim your prize.

**Speaker Presentations**
The opinions expressed by conference speakers are not necessarily endorsed by MARC NAHRO.

**Study Tour**
Thursday, August 17: 2 - 4 p.m. Board at 1:45 p.m. at the "K" Street entrance of the hotel. Limited seating. Purchase a ticket for $25 at conference registration. Snack pack provided.
At a Glance: Schedule of Events

Wednesday, August 16
Pre-Conf. Events
8 a.m. – 4:30 p.m. NAHRO Professional Development RAD Training
Franklin Square

10 a.m. National Museum of African American History and Culture Tour

Noon – 7 p.m. Conference Registration
MR Level Landing

1:50 p.m. Tour: U.S. Capitol

2:15 – 5:30 p.m. Leadership Meeting
Meeting Room 4

3:30 – 5:30 p.m. NAHRO Certification Exams
Meeting Room 3

5 – 7 p.m. Exhibitor Move-In
Mt. Vernon Square

Thursday, August 17

7:30 a.m. – 7 p.m. Conference Registration MR Level Landing

7:45 – 8:45 a.m. Continental Breakfast and Visit with Exhibitors
Mount Vernon Square

8:30 a.m. – 4:30 p.m. NAHRO Professional Development RAD Training
Meeting Room 5

9 – 10:30 a.m. Opening Plenary Session
Congressional Ballroom A

Morning Concurrent Sessions
10:45 a.m. – 12:15 p.m. Stress Free Advocacy Meeting Room 2
Ask the Lawyers Meeting Room 3
Opioid Addiction/Dependency Meeting Room 4

12:15 – 2 p.m. Lunch/Tour Exhibits Mt. Vernon Square

Afternoon Concurrent Sessions
2 – 4 p.m. Housing and Community Development Study Tour
(District of Columbia Housing Authority, Off-Site)
Riding Out the Perfect Storm Meeting Room 3
HOTMA Meeting Room 4

3:45 – 5:30 p.m. Reception/Tour Exhibits Mt. Vernon Square

Friday, August 18

7:30 a.m. – 1 p.m. Conference Registration MR Level Landing
International Breakfast Session Habitat III Urban Agenda: What Does It Mean For Your Hometown?
Congressional Ballroom A

7:30 – 8:45 a.m. Continental Breakfast MR Level Landing

7:30 – 8:45 a.m. NAHRO Professional Development RAD Training
Meeting Room 5

Morning Concurrent Sessions
9 – 10:30 a.m. Is The Glass Half Full Or Half Empty? Managing Conflict with Resident Councils Meeting Room 2
PHA Financial Update Meeting Room 3
Housing Choice Voucher Homeownership Program Calculation Workshop Meeting Room 4

10:45 a.m. – 12:15 p.m. Closing Plenary Session/Candidates Forum/Annual Business Meeting Congressional Ballroom A

Post-Conference Events
1:30 – 3:30 p.m. NAHRO Certification Exams Franklin Square
2 p.m. and 3 p.m. Tour: NMAAHC
2:30 p.m. Tour: U.S. Capitol
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☑ Rental Assistance Demonstration (RAD) Services

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<td>7:30 a.m. - 7 p.m.</td>
<td>Conference Registration <em>MR Level Landing</em></td>
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<td>8 - 4:30 p.m.</td>
<td>NAHRO Professional Develeopment RAD Training <em>Meeting Room 5</em></td>
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<td>7:45 - 8:45 a.m.</td>
<td>Continental Breakfast and Visit with Exhibitors <em>Mt. Vernon Square, Meeting Room Level</em></td>
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<td>9 - 10:30 a.m.</td>
<td>Opening Plenary Session <em>Congressional Ballroom A, Ballroom Level</em></td>
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<td>Featured Speaker: Secretary Ben Carson</td>
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<td>U.S. Department of Housing and Urban Development</td>
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<td>Washington, DC</td>
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<td>10:45 a.m. - 12:15 p.m.</td>
<td>Stress Free Advocacy <em>Meeting Room 2</em></td>
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<td>As housing authority professionals, Commissioners are the face the public sees and from whom they expect credible answers. An important part of their responsibility is to advocate on behalf of programs in the public arena. Hear how to develop strategies that will enable us to define and articulate our programs and needs in a stress-free environment.</td>
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<td>Chair, Housing Authority of the City of Perth Amboy, NJ</td>
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<td>Senior Director, Congressional Relations and Field Operations</td>
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<td>10:45 a.m. - 12:15 p.m.</td>
<td>Ask the Lawyers <em>Meeting Room 3</em></td>
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<td>Many times commissioners, housing and community development executives and staff have questions about legal issues that affect our industry. This is your opportunity to bring these questions to industry attorneys who deal with and answer these types of questions every day. In this open session any question dealing with legal issues will be entertained and hopefully answered.</td>
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<td><strong>Moderator:</strong></td>
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<td>Ricardo L. Gilmore</td>
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<td>Attorney, Saxon Gilmore and Carraway, P.A.</td>
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<td>Tampa, FL</td>
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<td><strong>Presenters:</strong></td>
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<td>Jan Goslee</td>
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10:45 a.m. - 12:15 p.m.  
**Opioid Addiction/Dependency**  
Meeting Room 4  
This informative session will focus on the challenges faced by those who suffer from the addiction, and how community health partners, local government, hospitals, police and other collaborations work to seek preventative efforts and effectively address the heroin/opioid crisis.

**Moderator:**  
Lanita Hillen  
Director of Housing Services, Housing Commission of Anne Arundel County, MD

**Presenters:**  
Captain Herbert Hasenpusch  
Criminal Investigation Division, Anne Arundel County, MD  
Police Department

Sandy O’Neill  
Director of Behavioral Health, Anne Arundel County, MD  
Health Department

12:15 - 2 p.m.  
**LUNCH AND VISIT WITH EXHIBITORS Mt. Vernon Square**  
Visit with exhibitors who look forward to learning about your procurement needs. Let them help you come up with a strategy to meet your goals.

2 - 4 p.m.  
**Study Tour Off-site (Arrive 15 minutes prior to the scheduled departure time.)**  
Space is limited. A ticket is required and is not included in conference registration. Ticket cost: $25. Purchase tickets on a space-available basis at conference registration. The tour will depart from and return to the Renaissance Hotel, K Street entrance.
Conducted by the District of Columbia Housing Authority

The Elevation and Transformation of Lives and Communities Through the Redevelopment of Public Housing: A Tour of the Arthur Capper Neighborhood

One of the largest HOPE VI projects in the nation, Capitol Quarter, formerly known as Arthur Capper Dwellings and Carrollsburg Dwellings, is the result of DCHA leveraging a $34.9 million grant in 2001 with public and private dollars for a total of more than $581 million to create more than 1,700 rental and homeownership units, office and retail space, and a community center. The homes were designed with the environment in mind. They are densely built with 37 units per acre, making smart use of valuable city land. The homes also achieved Leadership in Energy and Environmental Design Homes certification with features such as Energy Star products, low-emitting windows, low-flow toilets and faucets, and recycled construction materials. The result, which has been recognized by NAHRO for Program Innovation – Community Revitalization and the Urban Land Institute’s Impact Award, is an excellent example of what can happen when public and private entities work together to build communities.

Capitol Quarter is the catalyst that sparked the elevation and transformation of the entire neighborhood and community and is a highly successful part of the Capitol Riverfront waterfront development. The Capitol Riverfront/Navy Yard is home to Nationals Stadium, a burgeoning neighborhood with a mix of residential, retail, recreation and commercial spaces as well as an award-winning public elementary school. Learn how DCHA is creating a place in which families of all income levels and backgrounds can live, work, and play.

HOTMA Meeting Room 4

On July 29, 2016, President Obama signed the Housing Opportunity Through Modernization Act of 2016 (HOTMA) into law with unanimous, bipartisan support from Congress. As HUD begins the process of implementing the provisions in HOTMA, many PHAs might be wondering how they will be impacted. Join national NAHRO staff as they discuss provisions included in HOTMA, HUD’s implementation progress and timeline, and what NAHRO is doing to help HUD move forward.

Presenters:
Tushar Gurjal
Housing Policy Analyst, NAHRO
Washington, DC
2:15 - 3:45 p.m.  
**Riding out the Perfect Storm Meeting Room 3**
HUD budget cuts to housing programs could jeopardize the ability to address economic developmental needs. These cuts have us wondering how we can best maximize limited funds, use existing programs, minimize our risk, and mobilize quickly to prepare for long-lasting effects. We’ll discuss the tools available today to help protect your public housing assets moving forward.

**Moderator:**
Nick Sracic  
Public Sector-Energy Executive, Johnson Controls Inc.  
Philadelphia, PA

**Presenters:**
Terrance Brady  
Director of Engineering, Tampa Housing Authority, FL

Ricardo L. Gilmore  
Attorney, Saxon Gilmore & Carraway, P.A.  
Tampa, FL

Marion Mollegen McFadden  
Vice President Public Policy, Enterprise Community Partners, Inc.  
Washington, DC

Deborah Goddard  
Executive Vice President of Capital, New York City Housing Authority  
New York, NY

3:45 - 5:30 p.m.  
**Reception and Tour of Exhibits Mt. Vernon Square**
Conference attendees are the “lifeblood” of any successful trade show and exhibitor participation contributes to the financial success of any event. So, don’t miss out on this final chance to visit with exhibitors. Thank you for your role in helping MARC NAHRO and exhibitors claim success!
### Daily Program Schedule

**Friday, August 18**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>7:30 a.m. - 1 p.m.</td>
<td>Conference Registration  <em>MR Level Landing</em></td>
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<tr>
<td>8:30 a.m. - noon</td>
<td>NAHRO Professional Development RAD Training  <em>Meeting Room 5</em></td>
</tr>
<tr>
<td>7:30 - 8:45 a.m.</td>
<td>Continental Breakfast  <em>Meeting Level Landing</em></td>
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</tbody>
</table>
| 7:30 - 8:45 a.m.  | **International Breakfast Session: Habitat III Urban Agenda: What Does It Mean For Your Hometown?  *Congressional Ballroom A*  
A discussion of United Nations’ New Urban Agenda agreed to in Quito, Ecuador, during the Habitat III conference in October 2016. What is the role of MARC NAHRO and its members in participating, planning, and monitoring its implementation on the local level? Learn why the New Urban Agenda is important to your work and your community. Hear about how to cultivate partnerships and advance/track HABITAT III goals at the local level.  

**Moderator:**
Elizabeth Glenn  
Executive Board Member, MARC NAHRO  
Essex, MD  

**Presenters:**
Don E. Bibb, PHM  
Executive Director, Housing Commission of Talbot  
Easton, MD  

Cynthia Campbell  
Director, International and Philanthropic Innovation  
Office of Policy Development & Research  
U.S. Department of Housing and Urban Development  
Washington, DC  

Irma Gorham  
Executive Director, Paterson Housing Authority, NJ |
| 9 - 10:30 a.m.   | **Is The Glass Half Full Or Half Empty? Managing Conflict with Resident Councils  *Meeting Room 2***  
Resident councils have an important role and are a valued link to residents. While quality of life for residents is a high priority for both management and resident councils, sometimes conflicts emerge that result in distrust. This session will specifically focus on sources of potential conflict and address strategies that can move to win-win solutions or improved communications that foster improved services to residents. |
Daily Program Schedule
Friday, August 18
continued

Moderator:
Nathan Bovelle, PHM
Interim Executive Director, District of Columbia Housing Authority

Presenter:
Dr. Sandra Edmonds Crewe
Dean, Professor of Social Work
Director, Howard University Multidisciplinary Gerontology Center
Washington, DC

9 - 10:30 a.m.  Housing Choice Voucher Homeownership Program Calculation Workshop
Meeting Room 4
Learn how to accurately determine family eligibility, review verification
requirements and dig into hands-on case studies designed to help you
accurately complete assistance calculations. Participants will also examine
eamples of best practices for programs, partnerships, lender requirements,
counseling, and policies; walk through methods for avoiding pitfalls that
lead to poor implementation or the loss of valuable resources; and gain an
understanding of the mortgage lending process and its interface with the
program. Sharpen your pencils, fire up your calculators, and let’s help our HCV
residents become homeowners!

Presenter:
Georgi Banna
Director of Policy and Program Development, NAHRO
Washington, DC

9 - 10:30 a.m.  PHA Financial Update  Meeting Room 3
This session will provide attendees with current and relevant information
pertaining to a variety of financial-related topics including: important financial
information from the latest HUD PIH notices and REAC accounting briefs,
the latest information on HUD’s proposed changes to the Public Housing
Assessment System (PHAS) financial scoring as well as the newly proposed
Section Eight Management Assessment Program (SEMAP) financial scoring,
the latest available information concerning HUD’s changes to COCC and
Management Fees concerning the related OIG audit (if available), and other hot
topics as applicable.

Presenter:
Jason Casterline, CPA
President, Casterline Associates
Valley Forge, PA

Please note that the topics for
discussion are subject to change as
new developments occur, and may
be substituted for new initiatives
if any are created by the new
administration and as available by
class time.
10:45 a.m. – 12:15 p.m.  
**Closing Plenary Session**  
*Congressional Ballroom A*  
*Refreshments to be served.*

**Featured Speakers:**

- Adrianne Todman  
  CEO, NAHRO  
  Washington, DC

- Georgi Banna  
  Director of Policy and Program Development, NAHRO  
  Washington, DC

**Candidates Forum**

Candidates for NAHRO Senior Vice President:

- Ailrick D. Young, PHM  
  Executive Director, Housing Authority of the City of Laurel, MS

- Sunny Shaw, PHM, CME  
  Executive Director, Housing Authority of Pocatello, ID

**Annual Business Meeting**

*The conference officially concludes following the Annual Business Meeting.*  
*Thank you for attending.*

1:30 - 3:30 p.m.  
**NAHRO Certification Exam**  
*Franklin Square*

**Off-Site Events:**

Advanced sign-up is required. Get directions, including transportation instructions at conference registration.

- 2 p.m. and 3 p.m.  
  Tour: National Museum of African American History and Culture

- 2:30 p.m.  
  Tour: U.S. Capitol
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Rep: Dennis DiBello, Chief Inspector

American Property Consultants is a Nationwide Inspection & Consulting Company that provides Pre REAC or UPCS Physical Inspections on 100% or Sample, 1 or 2 Day UPCS Inspection Training Seminars, Physical Inspector's Field Guides and Pocket Guides, HUD Appeals, HQS and UPCS-V Physical Inspections & Training, Green Capital/Physical Needs Assessments (GPNA), Energy Audits and Utility Analysis For Private or Public Housing, Capital Needs Assessment for Property Replacement, and Rental Assistance Demonstration Program (RAD).

**DAWGS**

8770 Bryn Mawr Ave., #1300  
Chicago, IL 60631  
Brandon Buhai, VP Marketing  
847-878-7183

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**BRONZE SPONSOR Emphasys Software**

308 State Street  
Petoskey, MI 49770  
231-347-8787  
Rep: Greg Gagnon, Marketing

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**FST Biometrics**

3145 Bordentown Ave.  
Parlin, NJ 08859  
781-328-4502  
Rep: Nicole Palumbo, Housing Group Manager

FST Biometrics is a global company, with technology roots in Israel. Our unique in Motion Identification (INMID) technology includes facial recognition and behavioral analytics to swiftly identify those with access authorization, while preventing entry of unauthorized visitors. FST Biometrics solutions can be seamlessly integrated into pre-existing solutions and software, working side-by-side to provide the ultimate in secure and seamless access.

**Harkins Builders, Inc.**

10490 Little Patuxent Pkwy, #400  
Columbia, MD 21044  
410-750-2600  
Rep: Amanda Gluck, Marketing Manager

Founded in 1965, Harkins Builders provides professional preconstruction and construction management services for clients with negotiated construction projects. Harkins offers a diversified portfolio of commercial, government, and multifamily construction expertise, with extensive experience in renovation projects and working with federal, state, and local governments. In 2002, majority ownership of the company passed from J.P. Blase Cooke to the employees of Harkins Builders through the creation of an Employee Stock Ownership Plan (ESOP), and in 2013 the remaining shares were sold to the employees, making Harkins a 100% employee-owned company. In 2015 Harkins celebrated its 50th Anniversary, and in 2016 moved its headquarters office to Columbia, Maryland.
Kibart, Inc.
901 Dulaney Valley Road, #301
Towson, MD 21204
410-494-1111
Rep: Kathleen Liberatore, Director of Marketing
Maryland's leading mechanical, plumbing and electrical (MEP) consulting engineering firm located in Towson, Baltimore, MD.

Charles P. Johnson and Associates, Inc.
1751 Elton Road, #300
Silver Spring, MD 20903
301-434-7000
Rep: Mikiko Land, Jack Dawson, Allan Baken
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LifeStation, Inc.
2 Stahuber Avenue
Union, NJ 07083
Rep: David Schwartz
LifeStation works with properties to affordably and responsibly modernize their call-for-aid and emergency call system options available to senior residents.

Lothrop Associates, LLP.
333 Westchester Ave.,
White Plains, NY 10604
914-741-1115
Rep: Arthur Seckler, III, Senior Associate
Architectural and Design Services

The Executive Board
Of
New Jersey NAHRO
(NJNAHRO)

Would like to congratulate MARC NAHRO for hosting the 2017 conference in Washington, DC.

One Hope, One Mission, One Voice: Strategies for Change
NAHRO Professional Development
630 Eye Street, NW
Washington, DC 20001
202-289-3500
Rep: Lori Barringer, Operations Manager
NAHRO’s comprehensive agenda of educational and informational opportunities enables participants to learn firsthand from recognized experts. From basic to advanced learning, NAHRO offers indispensable sessions, courses, and briefings throughout the year on vital topics impacting the industry.

Nelrod Company
3109 Lubbock Ave
Fort Worth, TX 76109
202-327-3397
Rep: Valencia Barber, Washington, DC Area Director
The Nelrod Company is a national training and consultation firm servicing the affordable housing industry. Online, Onsite, or Ondemand, we offer training solutions for every Agency. Additionally, every Agency has access to specialists in the following areas: Plans & Policies, Utility Allowances, Rent Reasonableness, GPNAs and Energy Audits, And much more. We have a number of videos you can view on our website for more details. Please visit us at: www.nelrod.com

Pest Heat
2341 Deerfield Drive
Fort Mill, SC 29715
610-637-8004
Rep: Vince LaMantia, Sales Engineer
Pest-Heat offers specialized training and thermal remediation equipment designed specifically for the safe and effective treatment of insecticide-resistant bugs and pests.

Pest Services Company
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Brentwood, MD 20722
Rep: Gary Mayo, Operations Manager
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**StoveTop/FireStop**
200 Greenleaf Street
Fort Worth, TX 76107
817-872-1500
Rep: Carter Shackelford

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**Tenmast Software**
132 Venture Court, #1
Lexington, KY 40511
877-359-5492
Rep: Anthony Smallwood, Account Manager

Tenmast has served Public Housing Authorities and their constantly evolving needs for over 30 years. Tenmast provides software for Tenant Management, Finance/Accounting, Maintenance, Inspections, Document Management, Compliance, and Executive Decision Making. Our team is client-focused, partnering with each of our clients to create software solutions that maximize their workflows and increase efficiency within the workplace.

**TP Foam**
3233 Route 38, #202
Mount Laurel, NJ 08054
215-900-9540
Rep: Darrell Williams, Business Development

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**Yardi**
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Roswell, GA 30076
Amy Harrington, Marketing Specialist
Property and asset management software
The District of Columbia Housing Authority is proud to welcome the 2017 MARC NAHRO Conference and Exhibition.

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District of Columbia Housing Authority
Nathan E. Bovelle
Interim Executive Director

Neil Albert, Chairman
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